TRIDENT SERVICES AUSTRALIA

Contractor and Supplier Induction

IMS-TNG-07 v2
Effective: 4 June 2025

Introduction

TRIDENT SERVICES AUSTRALIA

Keeping people and property safe

As a certified provider of tailored service solutions Trident's purpose is to '*keep people and property safe'*. We aim to enhance our customers' experience, champion their safety and security culture, and actively support their businesses in achieving compliance and best practice. To achieve this, we seek to work collaboratively with our contractors, suppliers, and consultants to meet expected standards.

The intent of Trident's Contractor and Supplier Code of Conduct (**Code of Conduct**) is to communicate our expectations in relation to the behaviour and business practices of our contractors and suppliers by sharing Trident's guiding principles. Contractors and suppliers are expected to review, understand, and comply with Code of Conduct and ensure that any parties who form part of their supply chain also operate in accordance with our Code of Conduct.

The Code of Conduct is available on Trident's website.

About us

TRIDENT SERVICES AUSTRALIA

Keeping people and property safe

our vision

Investing in people and technology to sustainably grow as a valued services partner.

who we are

We are a certified provider of tailored service solutions.

our why

Keeping people and property safe.

our values

TEAMWORK

We continuously develop and support our people to drive outstanding customer results.

SUSTAINABILITY

We ethically grow sustainable business partnerships.

AUTHENTICITY

We act with integrity and value trust.

our difference

We deliver customer focussed service solutions through our people, supported by Trident's next generation technology.

our culture

We care for and support each other to grow and succeed in an inclusive and respectful environment.

At Trident, we are inspired by our people and driven by strong family values.

Trident's commitment to HSE

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Trident is committed to fulfilling its legal responsibility under the *Work Health and Safety Act 2011* (WHS Act) to provide a safe and healthy work environment for all workers, including contractors and suppliers.

Trident is also committed to fulfilling our duty under the *Environmental Protection Act 1994* to minimise harm to the environment from pollution and our impact on natural resources and climate change.

Trident maintains certification under **ISO 9001** (quality), **14001** (environment), and **45001** (occupational health and safety) management system standards.

Contractor and Supplier Responsibilities

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Trident expects the contractors and suppliers that we engage, to conduct their business in a professional and safe manner. These expectations include:

- Maintaining their own HSE management system, including policies, procedures and work instructions
- Complying with and completing contract and site-specific HSE requirements and inductions (i.e. Trident and Client, as required)
- Operating in accordance with site-specific safety plans and procedures
- Familiarising yourselves with any site-specific hazards and / or risks
- Preparing Safe Work Methods Statements (SWMS) for High-risk Construction Work (as required and ensuring they are developed in accordance with legislation)
- Presenting to work in a fit state and not under the influence of alcohol or drugs

Contractor and Supplier Responsibilities (cont.)

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- Ensuring that contractors are adequately trained, qualified and licensed to carry out the task they are engaged to perform
- Participating in workplace inspections, audits, and investigations (as required)
- Providing emergency equipment on your machinery and in your vehicles e.g. fire extinguishers, where required.
- Providing Personal Protective Equipment (PPE) for your workers to perform their work.
- Ensuring that workers are dressed in appropriate work clothes and that they use the PPE that has been provided for use
- Implementing measures to prevent or minimise environmental harm occurring from work activities
- Reporting incidents, injuries, hazards and near misses to your Trident site representative **immediately**.

Trident Responsibilities

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To support you to work safely, Trident and / or our Client will provide additional information, including:

- Site induction and site familiarisation
- Emergency information, including first aid provisions
- Issuing permits to work (as required)
- Ensuring a site contact is available to provide support and answer questions, as required

Questions?
Thank you
Contact us
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